Using Self Service Password Reset

Your Getty OneID is your username and password for Getty OneConnect and other Getty web applications. Self Service Password Reset (SSPR) enables you to set your initial password, and reset it when it expires or you forget it.

- 1. Open an Internet browser on any computer, navigate to https://oneconnect.getty.edu, and sign in, using your current Getty OneID username and password.
- 2. On the Getty OneConnect home page, click Self Service Password Reset.



5. When prompted, answer all security questions - if you forget your password in the future, correct answers to these questions will be required to reset your password.When you've answered the questions, click Save Answers.

4. These three options display. First time? Select Setup Security Questions.



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Setup Security Questions

Self Service Password Change your Getty OneID

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My Account

Strength: Good

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Who is your favorite author?	~
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- Please select a question item from the list -	~
 Please select a guestion item from the list — 	

6. Click Change Password. You will be prompted to enter a new password and then confirm it. The password requirements are displayed at the top of the window.

When you've finished, click Change Password.

Questions? Need Help?

Contact Getty Digital Help at (310) 440-1199.

Change Password

SSPR

… Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive. Must be at least 12 characters long. Must have at least 3 types of the following characters:
- Uppercase (A-Z)
 - Lowercase (a-z)
 - Number (0-9)
 - Symbol (!, #, \$, etc.) Other language characters not listed above

lew password accepted, please click change password New Password t, ۲

Change Password Cancel

Confirm Password