



The J. Paul Getty Museum

Visitor Services Volunteer Program

VOLUNTEER PROGRAM FACT SHEET

Volunteer Program—Museum Visitor Services Department

The main role of Volunteers is to welcome visitors, answer general questions about the Getty Villa in Malibu and the Getty Center in Los Angeles, and assist with the school arrival program at both locations. Volunteers are an integral part of Visitor Services and may also be asked to assist at special events and help with special projects.

Being a Volunteer is:

- A hospitality/customer service role
- Face-to-face contact with visitors at outdoor and indoor posts (everyone must do both)
- An enthusiastic, energetic group made up of students, professionals, homemakers, and retirees who love interacting with the public
- Fun!

Being a Volunteer is *not*:

- A desk job
- An educational/teaching role (**Volunteers do not give tours**)
- An internship
- A first step to getting a job at the Getty

If your interest is to become a paid employee, the please visit www.getty.edu/about/opportunities/

Application Process

If you are interested in receiving a Volunteer application, you may **contact us after October 1, 2010**, in the following ways:

- Call **(310) 440-7303** to have a Volunteer information packet and application mailed to you.
- Visit our Web site at www.getty.edu/about/opportunities/ to complete an online Volunteer application.
- E-mail volunteer@getty.edu to request a Volunteer application or ask any questions about the Volunteer Program.

If your interest is to become a paid employee, the please visit www.getty.edu/about/opportunities/

Other Volunteer Opportunities at the Getty

Museum Education Department—Docent Program

Docents are Volunteers who fulfill more of an educational role by giving site, architecture, and garden tours and assisting visitors in the art information and family rooms. Contact the Docent Program by phone at **(310) 440-7231** or by e-mail at DocentSchedule@getty.edu